



Sage BusinessVision Accounting

ClientCare Plans

Sage BusinessVision Accounting ClientCare plans maximize your software investment by giving you access to technical expertise, automatic version upgrades, and regular service pack updates, along with online training courses. With three different annual ClientCare plans designed with the most frequently requested service options, you get peace of mind knowing your system and business can continue to grow smoothly and prosper into the future.

ClientCare Software Assurance Plan

Maximize your software investment by keeping it up to date—effortlessly and cost-effectively. Technological enhancements are added regularly to increase the robust functionality of your original Sage BusinessVision software investment. These time-saving, productivity-boosting features are implemented based on suggestions from customers just like you. By keeping your software up to date with the latest version upgrades and service pack updates, you can be confident knowing your solution is operating at peak performance.

In addition, the ClientCare Software Assurance Plan also includes special training offers from Sage University, and an e-newsletter that includes late-breaking product information and user tips. What's more, when you purchase the ClientCare Software Assurance Plan, you're also eligible to purchase ClientCare Priority Software Support.

ClientCare Priority Software Support Plan

Added to your Software Assurance Plan, this is the total maintenance and support solution if you rely on Sage BusinessVision solutions to help you run your business. Enjoy cost savings and peace of mind with ClientCare Priority Software Support, the unlimited support plan.* One low annual fee provides you with unlimited toll-free telephone and e-mail access to friendly experts who are focused on helping your business succeed.

ClientCare Payroll Update Plan

For customers using Sage BusinessVision Payroll, a Payroll Update Plan (PUP) provides federal and state or provincial payroll tax updates and magnetic media software so you can handle payroll in-house and make sure your payroll system is in compliance. With this service, you can manage the critical tasks of processing payroll tax withholding and reporting quickly, accurately, and easily—for a fraction of the price of an outside payroll service.

On-Demand Support

We are always here to help and if you simply need problem resolution by telephone at a per-incident charge, our award-winning support team is happy to answer your questions on a pay-by-case basis.

Call today

Your Sage representative can help you choose a new ClientCare plan, renew your existing plan, or review your current benefits. Just call 1-800-642-7693, option 1, then option 2. Or outside the U.S. and Canada, please call 1-604-207-3582.

You're Invited to Get Connected!

Visit the Sage BusinessVision online community today to ask questions of and share product experiences, tips, tricks, and suggestions with colleagues, as well as industry and product experts.

Community.SageBusinessVision.com

*Software Assurance subscription required. Unlimited technical support includes telephone or e-mail support to qualified customers during regular technical support hours. Check your plan for additional terms and conditions.

50 Burnhamthorpe Rd W | Mississauga | ON L5B 3C2 | 800-642-7693

www.SageBusinessVision.com | www.SageNorthAmerica.com

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